**CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: November 15, 2004 Name: John G. Rauch

Signature:

**BRINKS  
HOFER  
GILSON  
& LIONE**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Appln. of: Reynolds, Douglas F.

Appln. No.: 10/698,038

Filed: October 29, 2003

For: VOICE OVER IP METHOD FOR  
DEVELOPING INTERACTIVE VOICE  
RESPONSE SYSTEM

Attorney Docket No: 8285/639

Examiner: Foster, Roland G.

Art Unit: 2645

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL**

Sir:

Attached is/are:

- an Amendment  
 Return Receipt Postcard

Fee calculation:

- No additional fee is required.  
 Small Entity.  
 An extension fee in an amount of \$\_\_\_\_ for a \_\_\_\_-month extension of time under 37 C.F.R. § 1.136(a).  
 A petition or processing fee in an amount of \$\_\_\_\_ under 37 C.F.R. § 1.17(\_\_\_\_).  
 An additional filing fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Small Entity		or	Not a Small Entity	
					Rate	Add'l Fee		Rate	Add'l Fee
Total	2	Minus	20	0	x \$9=			x \$18=	0
Indep.	1	Minus	3	0	x 44=			x \$88=	0
First Presentation of Multiple Dep. Claim					+\$150=			+\$300=	0
					Total	\$	Total		\$0

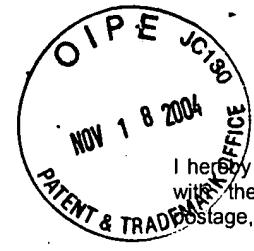
Fee payment:

- A check in the amount of \$\_\_\_\_ is enclosed.  
 Please charge Deposit Account No. 23-1925 in the amount of \$\_\_\_\_. A copy of this Transmittal is enclosed for this purpose.  
 Payment by credit card in the amount of \$\_\_\_\_ (Form PTO-2038 is attached).  
 The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,

11/15/2004  
Date

John G. Rauch (Reg. No. 37,218)



IFW

I hereby certify that this correspondence is being deposited with the United States Postal Service, with sufficient postage, as first class mail in an envelope addressed to:

Mailstop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
on November 15, 2004

Date of Deposit

John G. Rauch – Reg. No. 37,218

Name of applicant, assignee or  
Registered Representative



Signature  
11/15/2004

Date of Signature

Our Case No. 8285/639  
T00393-D1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Reynolds, Douglas F. )  
Serial No. 10/698,038 ) Examiner: Foster, Roland G.  
Filing Date: October 29, 2003 ) Group Art Unit No. 2645  
For VOICE OVER IP METHOD FOR )  
DEVELOPING INTERACTIVE )  
VOICE RESPONSE SYSTEM )

## AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated August 13, 2004, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 3 of this paper.